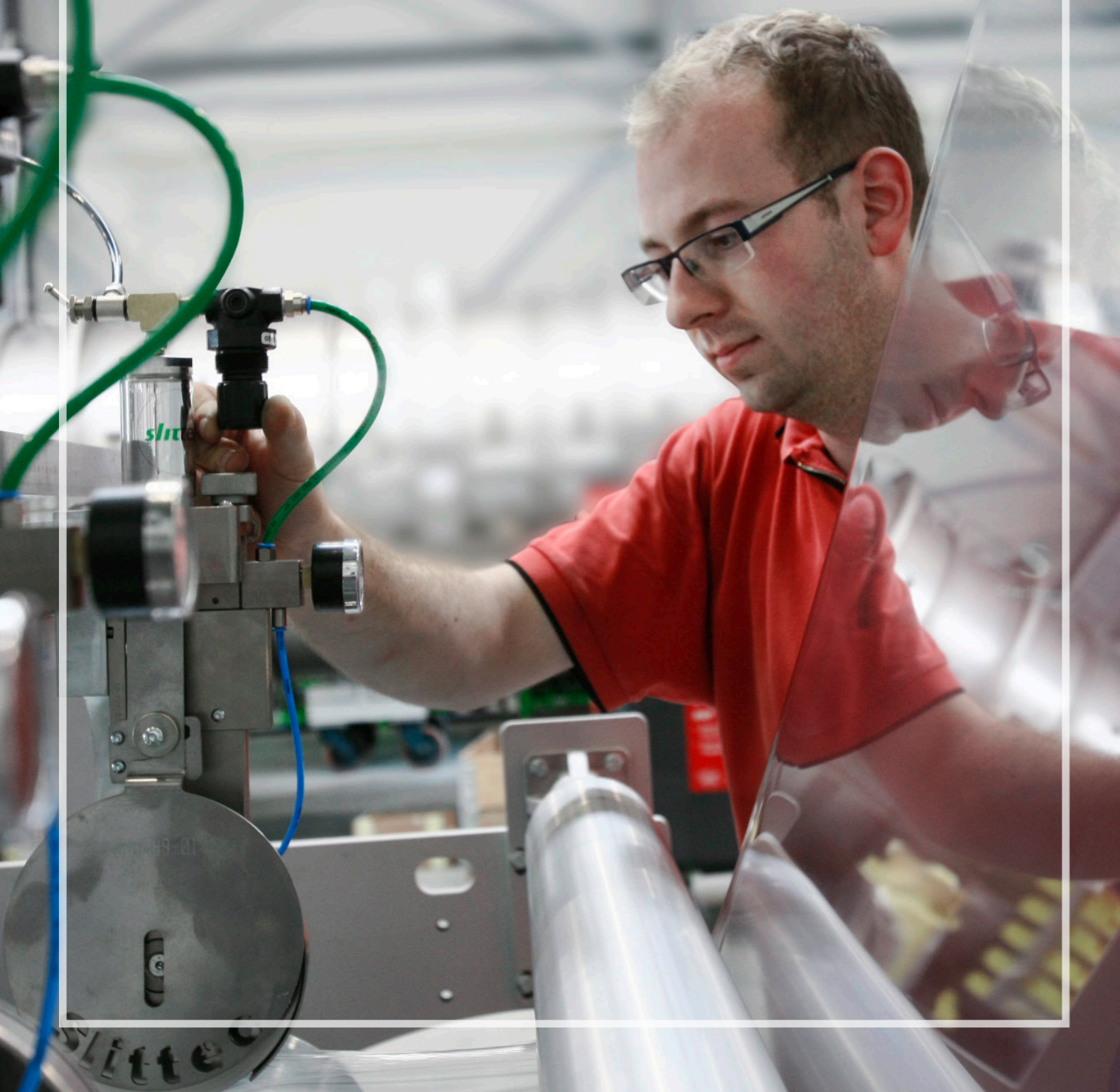


viscotec technicians at work

Serving more than 100 plants
all over the world



” Shortest reaction time for service visits and specialised knowledge in transforming PET is of truly great value for our customers “

MARTIN LANG
SENIOR TECHNICIAN
VISCOTEC



” Our maxim is a outstanding know-how transfer from viscotec to the customer. Our goal is to ensure highest quality in the final product to maximise their profit “

MARTIN PICHLER
SENIOR TECHNICIAN
VISCOTEC

Starlinger viscotec sees swift customer support of utmost importance. With more than 100 plants installed worldwide, viscotec’s technicians travel on average more than 120 days per year all over the world to secure the best support for our customers from the very beginning.

Their crucial work includes the supervision during the installation process and start up of the viscotec equipment including the first production runs and a profound training of customer’s personnel. Service assignments for maintenance operations of the customer’s plant and trouble-shooting, both online and on site, to avoid downtimes of the plants are further important responsibilities of the viscotec technical staff.

If not abroad, viscotec technicians play a major role on the permanent further development of the fully equipped state-of-the-art technical center at viscotec’s production site in Upper Austria, where

- a deCON decontamination dryer,
- a viscoSTAR solid state polycondensation reactor as well as
- a viscoSHEET PET-sheet line

are installed for customer trials. At the technical center, customers material can be tested at any configuration which may occur at their site in order to provide the best plant configuration to ensure a satisfying solution for the specific customers’ needs.

01 All products are available for customer trials in the viscotec showroom

02 Making the proof: acceptance test of a viscoSHEET

03 Preparing the viscoSHEET for one of our numerous customer trials

