

MEET THE TEAM

Project Management & After Sales



” Implementation of customer needs combined with fast reaction times is a key point in our relation to customers.

“

KLUG DANIEL
AFTER SALES
MANAGER



” To achieve our goal of successful project planning we offer a high quality preparation for our customer who is looking forward to receiving the new equipment.

“

LEONFELLNER DOMINIK
PROJECT
MANAGER



” Full support during the realization of projects is our daily business to guarantee 100% customer satisfaction.

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GANSER MICHAEL
PROJECT
MANAGER



” Having one contact person from the very beginning until the finalization of the project is of great value for our customers.

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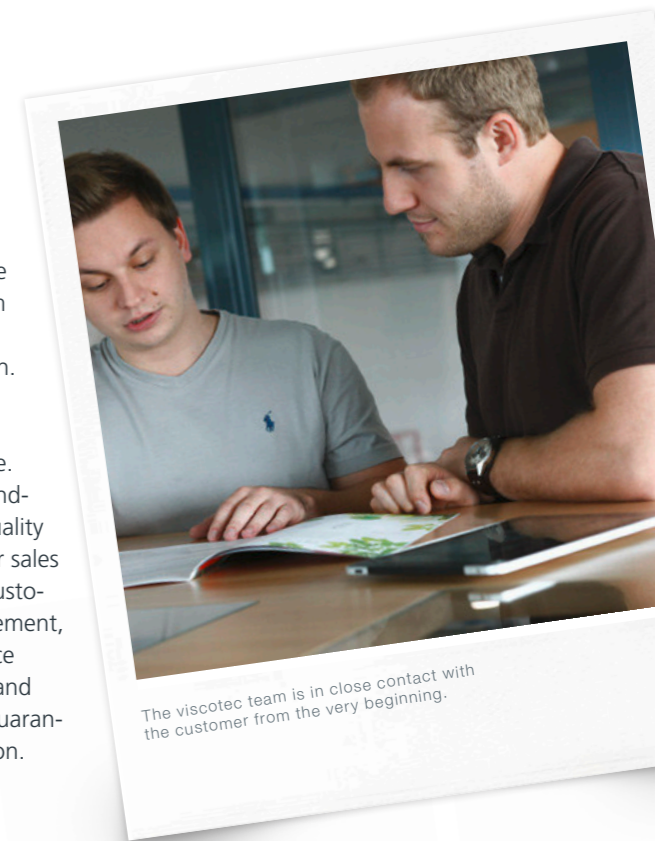
KEPPLINGER CHRISTOPH
PROJECT
MANAGER

Viscotec's project management team is in close relation with the customer from the very beginning of every project. Whether customers are increasing their production capacity, or starting up a production line for rPET products, the long time experience of the team with their profound knowledge supports customers already during their internal logistical planning.

After the purchase decision is made, detailed factory layouts including all technical data, which are necessary to prepare everything in advance, are designed and together with the customer a tailor-made solution is defined. Furthermore, the prepared detailed time schedule guarantees a structured

and organized management from the beginning of a project until the line performs at customer's site. After the successful hand over of the equipment, the project work will be moved from the project management team straight to the after sales division.

Our after sales division ensures immediate assistance in any case. Senior technicians which are handling this division provide high quality support for our customers. After sales services does not only include customer claim and warranty management, but also the finalization of service contracts, spare parts planning and logistics, and all operations to guarantee a lasting customer satisfaction.



The viscotec team is in close contact with the customer from the very beginning.